



# SPECIAL CONSIDERATION POLICY

## Introduction

Special consideration is a post-examination adjustment to a learner's mark or grade to reflect temporary illness, temporary injury or some other event outside the learners control, such as bereavement or trauma, at the time of the assessment which has had, or is reasonably likely to have had, a material effect on a learner's ability to take an assessment or demonstrate his or her normal level of attainment in an assessment.

## Qualifications offered by FAA

Due to the practical nature of the first aid assessment and the short assessment and course duration of qualifications offered by FAA, it is not possible to apply Special Consideration.

It may be more appropriate to offer the learner an opportunity to take the assessment at a later date. Consideration must be given to the FAA Qualification Standards regarding maximum course duration.

## Policy Review

FAA will review this policy on a regular basis to ensure its effectiveness and taking into account any feedback. Should you have any feedback regarding this policy then please contact FAA as below.

## Contact Details

First Aid Awards Ltd, Awards House, 10 Central Treviscoe, St Austell, Cornwall PL26 7QW

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## Useful links

[FAA Reasonable Adjustment Policy](#)

[FAA Appeals Policy](#)